

Using Zoom to Talk with your Provider

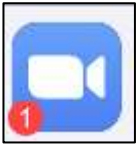
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Zoom is a video and web conferencing platform. Zoom is a hosted, online collaboration platform enabling users with real-time communication to support meetings, office hours, and ad-hoc collaborations.

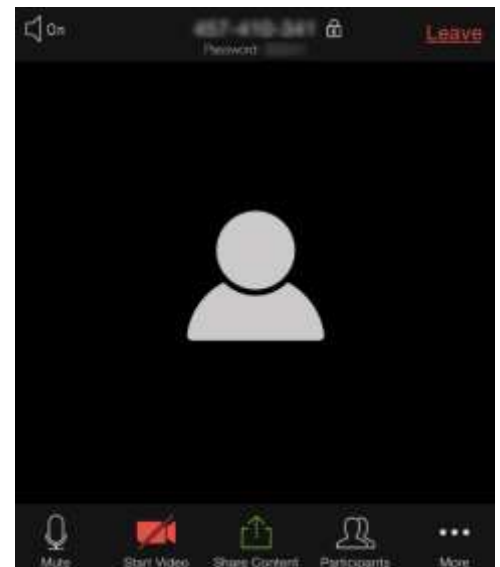


Open Zoom

1. Using the bedside tablet provided to you by Johns Hopkins Medicine, tap to open the Zoom app, pictured right.
2. You will be taken to a login screen. Note: You do not need to login. Tap **Join a Meeting**.
3. In the **Meeting ID** section listed at the top of the screen, type in the ID number provided to you by your provider.
4. Tap **Join**.



5. You may then see a screen with a message informing you are waiting for the Host.
6. Once your provider joins the meeting you may see the screen pictured right, or you may see your provider's face.
7. You can control the bottom of your screen.
 - You have the option to:
 - Mute or unmute your audio microphone
 - Start or stop your video
 - Leave the meeting



Help?

- If you require technical assistance, you can reach Zoom at [888-799-9666](tel:888-799-9666) (option 2) for their 24/7 support
- If the matter is less urgent, please fill out a [Support Request](#)